

Report to: Area Committee
Title of report: A&B HSCP Annual Performance Report 2021
Presented by: Stephen Whiston, Head of Strategic Planning, Performance and Technology
Date: November 2022

The Committee is asked to:

- To consider the Annual Performance Report for the Health and Social Care Partnership for the year 2021 presented to the IJB on 23 November 2022.

1. Background:

The IJB have previously agreed that an Annual Performance Report would be produced and presented to them each year. There have been four Annual Performance Reports, covering 2016/17, 2017/18, 2018/19 and 2019/20.

Required content of the report is set out in The Public Bodies (Joint Working) (Content of Performance Reports) (Scotland) Regulations 2014

<http://www.legislation.gov.uk/ssi/2014/326/contents/made>

As a minimum the annual performance report must include:

- Assessment of performance in relation to the 9 National Health and Wellbeing Outcomes
- Assessment of performance in relation to integration delivery principles
- Assessment of performance in relation to the Partnership's Strategic Plan
- Comparison between the reporting year and previous reporting years, up to a maximum of 5 years. (This does not apply in the first reporting year)
- Financial performance and Best Value
- Information about Localities
- Details of Service Inspections
- Details of any review of the Strategic Plan

The 2021 report takes account of the significant impact the continuing Covid 19 Pandemic has had on our services and many of the changes witnessed to how

we deliver Health and Social Care. In order to report robust figures at both Health and Social Care Partnership (HSCP) and Scotland level, and continuing the trend from the last two years, all areas are advised to use 2021 calendar year data as a proxy for 2021/22 financial year in their 2021/22 APRs. Financial year information should be used for years prior to this.

2. STRATEGIC PLAN 2022 - 2025

The new Joint Strategic Plan for 2022-25 was approved in March 2022. Robust performance management arrangements are critical to the delivery of the Strategic Plan which details each service areas priorities for the next three years. These also contribute to all the strategic objectives and new priorities of the HSCP.

3. Conclusion

Much of the statutory performance data for 2021 continued to be affected by the Covid19 pandemic, with the gradual emergence from the last of the restrictions across the summer period. This slow recovery was delayed later in the year with the arrival and impact of the OMICRON variant across Scotland. The effect of this new variant with regards to performance reporting was most significant from October through to December and into the start of 2022.

Within the Health & Social Care Partnership mitigating actions were put in place with the reintroduction of Daily Management Huddle to support recovery and take action as required. Additional resource was used during this time to continue to ensure the staffing and delivery of Care at Home and in the community, alongside support to Care Homes and discharge from hospital.

Throughout 2021 there was a return to previous performance reporting with regards to the IJB, local and national performance reporting. The focus of the reporting for the IJB was on the remobilisation of services against the NHS Highland Remobilisation Plan, this used the Framework for Clinical Prioritisation, framing the remobilisation of services against 6 key principles within a Covid19 operating environment. The principles are detailed within the report.

4. GOVERNANCE IMPLICATIONS

Financial Impact

Included within the Annual Performance Report.

5. Staff Governance

Included within the Annual Performance Report

6. Clinical and Care Governance

Included within the Annual Performance Report Indicators

7. EQUALITY & DIVERSITY IMPLICATIONS

As there is no change in policy, an equality impact assessment is not required.

8. GENERAL DATA PROTECTION PRINCIPLES COMPLIANCE

No impact on GDPR or current data sharing agreements.

9. RISK ASSESSMENT

Impact on strategic and operational risks will be assessed within existing risk assessment processes.

10. PUBLIC & USER INVOLVEMENT & ENGAGEMENT

The Annual Performance Report is for the IJBs use but is a publicly available document